

Student Orientation Handbook



Department of English Language Studies

Dalhousie University
Faculty of Open Learning & Career Development
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Dalhousie University English Language Studies Program Staff

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Dalhousie University EAP Curriculum

EAP Program Description

The English for Academic Purposes (EAP) program prepares students for university. Whether at the undergraduate or graduate level, students work on their reading, writing, research, listening, and speaking skills to succeed at university in English and develop the academic behaviours to thrive in an English-speaking academic environment.

The EAP program has three main goals:

- To help students learn the English they need to enter university.
- To help students acquire the English language, research, and academic skills that they need to be successful at university once they begin to study at Dalhousie (or elsewhere).
- To introduce students to the Canadian university academic culture and help them meet the expectations of a university student in Canada.

Mode of Delivery

The EAP Program is delivered via three modes at Dalhousie University in Halifax: blended, online, and dual delivery. All the modes for the course share the same content hours, curriculum, outcomes, and goals. Success in any mode of the course satisfies the admission requirements for undergraduate or graduate degree-level study at Dalhousie University.

- **Blended Learning Mode:** Students study face-to-face on Dalhousie campus 4 hours per day and study 2 hours of content asynchronously per day (Monday–Thursday).
- **Online Mode:** Students study synchronously online via MS Teams 2 hours per day and complete 4 hours of content asynchronously per day (Monday–Thursday).
- **Dual Mode:** This is a combined class where some students join the class face-to-face on Dalhousie campus and some students join the class online via MS Teams. Students in this mode study synchronously 4 hours per day and complete 2 hours of content asynchronously per day (Monday–Thursday).

***Note:** Students cannot switch modes **two weeks** after the start date of classes. In exceptional circumstances a change request can be made to the ELS Director: Dr. Ayesha Mushtaq (Ayesha.Mushtaq@dal.ca).

Dalhousie University English Language Level Descriptions

English for Academic Purposes (EAP) Foundations

This is a pre-intermediate (**A2**) to intermediate (**B1**) course with a focus on building a solid foundation in English for Academic Purposes (EAP). In this course students will learn to apply their English skills to academic tasks as they deepen their knowledge of English and develop their ability to use it in a university context. They will be introduced to the research process and learn to write well-structured, accurate paragraphs and essays, and other texts. They will form strategies for reading and listening comprehension of short academic texts and lectures and improve their speaking abilities when discussing their area of study and other topics. Students will broaden their knowledge of the topics, practices, and behaviours associated with academic success at university.

English for Academic Purposes (EAP) Level 1

This is an upper-intermediate course at the **B2 level** in English for Academic Purposes (EAP), helping develop students' listening, speaking, reading, writing, research, and academic skills in preparation for study at university. The course is focused on key spoken and written academic genres to allow students to develop a range of listening skills and strategies, participate in various speaking situations in the academic context, develop academic reading skills, and improve writing ability over a range of academic genres. The course also includes instruction on research and library skills along with academic behaviour, such as time-management, study skills for effective independent learning, and knowledge of academic integrity.

English for Academic Purposes (EAP) Level 2

This course is an advanced English for Academic Purposes (EAP) course at the **C1 level** which prepares students for undergraduate or graduate-level study in English. The course allows students to develop the ability to read effectively and comprehend high-level academic texts, acquire a rich academic vocabulary, and to apply listening and note-taking strategies to lectures

on a variety of academic topics. Writing and research skills are honed as students produce texts in several important written academic genres and develop speaking ability for presentations, discussions, and debates. Students will have the opportunity to delve into the vocabulary and genres associated with their disciplines of study. Academic integrity, along with other academic behaviours, such as time-management, autonomous learning, and collaboration, are also taught and practiced.

English for Academic Purposes (EAP) Level 2 Academic Connections

EAP 2 Academic Connections is the same course content as English for Academic Purposes Level 2, with course content split between summer and fall terms. Students attend full time courses for 8 weeks in the summer term and take EAP 2 Academic Connections as one course in the fall term along with their degree courses.

English for Academic Purposes Pass Marks

Students will receive a letter grade for all their major assessments in the EAP program (e.g. B+). Their EAP transcript will contain an overall final letter grade and an equivalent Grade Point Average (GPA).

The mark required for success in any level of the EAP course depends on the degree program students are planning to join after they finish the EAP program.

Please read the following information about the required levels of achievement for unconditional admission to Dalhousie.

Undergraduate Students

For undergraduate students requiring an IELTS 6.5 or equivalent to enter Dalhousie Programs: **3.0 GPA (B letter grade)** overall is the pass mark for EAP 2.

Graduate Students

(i) For graduate students requiring an IELTS 7.0 or equivalent to enter Dalhousie Programs: **3.7 GPA (A- letter grade)** overall is the pass mark for EAP 2.

(ii) For graduate students requiring an IELTS 7.5 or equivalent to enter Dalhousie Programs: **4.0 GPA (A letter grade)** overall is the pass mark for EAP 2.

***Note:** To find the specific requirements of a particular graduate program, see the following:

https://www.dal.ca/faculty/gradstudies/graduate-programs-admissions/admission_requirements.html

Success in the Dalhousie EAP Program means achieving standards set by the Registrar's Office (RO) and the Faculty of Graduate Studies (FGS).

Students cannot advance from one level to the next unless they achieve these standards.

When students successfully complete **EAP Level 2** of the program, transcripts are sent to the Registrar's Office (RO) and the Faculty of Graduate Studies (FGS).

The RO and the FGS decide whether students are then admitted to their degree program.

Dalhousie Letter Grade Scale

Grade	GPA	%	
A+	4.30	90-100	
A	4.00	85-89	
<u>A-</u>	<u>3.70</u>	<u>80-84</u>	This (A- / 80%) is the passing grade required in the OLCD-EAP Program for most students heading into graduate-level courses . Refer to department-specific English Language Requirements for exceptions to this rule https://www.dal.ca/faculty/gradstudies/graduate-programs-admissions/admission_requirements.html
B+	3.30	77-79	
<u>B</u>	<u>3.00</u>	<u>73-76</u>	This (B / 73%) is the passing grade required in the OLCD-EAP Program for students heading into undergraduate-level courses . Anything lower is a failure.
B-	2.70	70-72	
C+	2.30	65-69	
C	2.00	60-64	
C-	1.70	55-59	
D	1.00	50-54	
OTHER GRADES			
INC	0.00		Incomplete
W	0.00		Withdrawal
Pending	Neutral		Grade not reported/pending

EAP Program Academic Policies

The following policies apply to the online, dual mode, and blended EAP courses.

Classroom Language Policy

Benefits of Speaking English in Class

Students must speak English in class as much as possible. Speaking in English establishes a rich learning environment and is extremely important to achieving your goals related to English language learning.

- Using English in class will help you learn faster, as it provides opportunities for practice with your classmates and instructors.
- Using English in class will positively impact your class performance and grades. Using English will help you improve your communicative, linguistic, and academic skills. This directly improves your performance during assessments and exams.
- Students who use English in class see improvements in their English vocabulary as well as in their confidence and fluency.
- Continuing to speak in English in class, even if you make a mistake or forget a word, challenges your brain. Your brain learns from these mistakes, and your English fluency and communication will improve.
- Using English in class can help you develop intercultural relationships with students and instructors who speak other languages.
- Speaking in English in class creates an inclusive classroom atmosphere, which ensures that all students are involved in collaborative learning.
- If you actively speak English in class, your instructors will be better able to assess your progress and give you helpful feedback.

Appropriate Use of Your First Language

Students benefit by using English appropriately in class. Your first language/mother tongue/home language(s) is/are another valuable tool for your language learning. During the first week of class, you will discuss how best to use this tool with your instructor and peers. For example, while you should use only English in class, it may sometimes be acceptable to use your first language in your notes in order to clarify vocabulary, idiomatic expressions, academic concepts, or to compare grammar structures between your first language and English. You may also talk about your first language with classmates, using English, to discuss vocabulary, idiomatic expressions, academic concepts, or to compare grammar structures.

All discussions in the classroom should be related to classroom activities. Therefore, English should be the language you use to have those discussions. Your instructors will remind you to avoid using your first language for discussion during class.

Fee Payment

Students will not be admitted to class until tuition and health insurance (if applicable) fees are paid in full. Students may be admitted to class on the first day if special arrangements for payment have been made with our Registration Officer (els@dal.ca) before the term starts.

Visit the [EAP Course Payment webpage](#) on Dalhousie English Language Studies Page for information about how to pay your course fees. You can pay using Online Payment, the Global Pay service, or in person at the Dalhousie Faculty of Open Learning and Career Development.

Visit the [EAP Program Refund and Withdrawal Policy webpage](#) on Dalhousie English Language Studies Page for information about withdrawals and refund processes.

Late Arrival at the Start of a Course

Students are expected to join the class on the first day of a new course. Under certain conditions, a new student, with the permission of the ELS Director, may enter a new course up to one week after the start date. No more than one week's late arrival is allowed.

Note: Students who join the class late are responsible for any work they have missed.

Mode Change: Students enrolled in a 100% online class can switch to a face-to-face (f2f) class within the first week of classes. No mode switch is allowed after one week of class start. (This guideline does not apply to dual mode classes).

Travel & Late Arrival

Exceptions on the **Late Arrival Policy** will be made for students travelling to Canada during the first 2 weeks of the term. Students who experience visa difficulties or delays will be permitted to study asynchronously during the first 2 weeks of the term.

In any other exceptional circumstances related to travel, students must contact the ELS Director (Ayesha.Mushtaq@dal.ca) to discuss the circumstances. These circumstances will be evaluated on a case-by-case basis.

Evaluation and Assessment

Evaluation and Assessment

Evaluation in the EAP Program consists of continuous assessment. Evaluation of student work will be made throughout the course, according to the course outline. Assessments include written exams, presentations, and other spoken work, as well as submission of written texts and components of the process writing assignments. Instructors will provide grades and feedback once all students have completed the work. Please note that major assessments require additional time to mark and may take up to a week before students receive grades and feedback.

Policy on Resubmission and Extra Work

The EAP program follows a formative learning and assessment process. Throughout the course, students are expected to build on skills they have gained in the previous lessons. It is important for students to continuously engage with the formative tasks throughout the course. Therefore, students cannot re-do writing assignments, speaking assignments, or exams—nor can they submit additional work for extra credit to raise a low mark. The EAP Program does not offer make-up exams for students who have failed the course to try to receive a passing grade.

Online Exams

Detailed instructions concerning accessing and writing online exams are available in the OpenDal Brightspace Course Information content folder. If you have questions concerning these, your instructor can explain them. Each exam will also have more detailed instructions that relate to the specific content of the exam.

Technology issues

In the event of interruption of an exam due to a technological problem, contact your instructor immediately by Teams or email and describe exactly what happened. Give as much detail as you can, including screen shots or pictures. Such a problem could include an internet service disruption, a power outage, or some other computer hardware or software failure. **NOTE:** contact them immediately, no matter which time zone you are in. You may not get an immediate reply, but your instructor will report your issue to the Assessment Coordinator. Monitor your Dal email. You will be contacted by your instructor and/or the Assessment Coordinator with appropriate advice on how to proceed.

Missed Exams

Students are responsible for ensuring they know when their exams are and writing exams in the designated time frame. All exam dates are available in the Course Calendar section of the Course Outline. Exam open/close dates also appear on your OpenDal course space on the

course landing page calendar under “Upcoming Events” as well as within the weekly modules. Likewise, general exam reminders appear in the Announcements on the landing page, and your instructor may remind you verbally as well.

Exams missed due to forgetfulness or misunderstanding of dates will not be given a rewrite.

You are expected to let your instructors know well in advance if you anticipate missing an exam due to illness or for any other reason. Exams missed due to illness or extreme extenuating circumstances will be considered on a case-by-case basis by the Assessment Coordinator. A rewrite may be granted in some cases.

Textbooks and Learning Materials

The online textbook(s) required for each course are included in the tuition cost. For all modes of study, EAP Students will receive a code for online access to their digital e-textbooks at the beginning of the course. Face-to-face students also have the option of buying print copies of their textbooks via the Dal Book Store. Most instructors supplement the textbook(s) with other handouts, materials, and multimedia material.

Resolution of Issues

Leave of Absence/ Withdrawal/ Deferral from the Program

A leave of absence/withdrawal/deferral from the EAP Program will be considered on a case-by-case basis by the ELS Director. A written explanation of the reason for the leave/withdraw/deferral is required before any request will be considered. Requests for a leave of absence/withdrawal/deferral should be sent to els@dal.ca.

Appealing Marks

Students who are not satisfied with either feedback or a mark must first discuss the matter with their instructor. If students attempt to bypass their instructor, they will be told they must speak with their instructor first.

If still unsatisfied, students can make a request in writing for an official re-mark of their assignment or assessment. A re-mark is available for any exam, speaking assessment, or the final draft of a process writing assignment. Any request for a re-mark must be made within 7 days of the student receiving the mark on the exam or assessment and requires completion of a **Mark Appeal Request Form** and submission of this form to the ELS Director. You can find the Marks Appeal Form in your OpenDal Brightspace Course Information folder.

Appeals Process

For an official re-mark, the student's name is removed from the exam or assignment and is given to an instructor who is not the student's classroom instructor. The instructor will re-mark the assessment.

Students should be aware that, if they ask for an assignment to be re-marked, the mark that will become the permanent mark is the second mark, even if the second mark is lower than their first mark.

If students have followed the two steps above and are still unsatisfied, they can request a meeting with the ELS Director. This request must be in writing. The ELS Director's decision is final.

Student Code of Conduct and Sexual Violence Policy

It is important that you understand what rules and expectations you must abide by at Dalhousie. The University takes responsibility to create and promote an environment that is characterized by understanding, respect, trust, openness, and fairness that is free of discrimination, harassment, and violence. All members of the University community are committed to upholding it. The [Code of Student Conduct](#) outlines specific rules you must follow and what will happen if you are found responsible for violating those rules. If you want to report any incident through the Code of Student Conduct, you can email sco@dal.ca.

Additionally, there is a [Sexualized Violence Policy](#) that applies to all students, staff, and faculty. Sexualized Violence refers to an act of violence, whether the act is physical or psychological in nature, that is characterized by an attempt to threaten, intimidate, coerce, or engage in any unwelcome behaviour of a sexual nature. If you wish to discuss an incident of sexualized violence, you can contact the [Sexualized Violence Advisor](#) at hres@dal.ca for confidential support and advice.

To be clear, you are expected to engage respectfully and appropriately with all members of the Dalhousie community, including your classmates, instructors, and staff. Abuse, harassment, violence, and discrimination are not tolerated and will be handled through the policies listed above or will be reported to the police. If you experience any of these behaviours, please tell someone that you trust and seek help from the University. You can talk to ELS Director Dr. Ayesha Mushtaq (Ayesha.Mushtaq@dal.ca) in the EAP Program or email the offices listed above.

There are also many supports and resources available to you through the [Student Health and Wellness Centre](#), the [International Centre](#), and [I.M. Well](#), including doctors, counsellors, social workers, and phone/text supports.

If you have any questions about support resources, please contact ELS Director Dr. Ayesha Mushtaq (Ayesha.Mushtaq@dal.ca).

Student/Staff/Instructor Behaviour

Students in the blended, dual mode, and online EAP courses are expected to abide by the Dalhousie University [Code of Student Conduct](#). It is important to read and understand the expectations of behavior described in this Code. Students are also responsible for following all civil and criminal laws in Nova Scotia, violations of which are also violations of the Dalhousie code and can result in a penalty from Dalhousie University.

- In our classrooms, we have students from many different countries with many different worldviews. This difference is our strength, and we are encouraged to celebrate this difference by being curious and welcoming of other cultures and differing views.
- Students are expected to maintain professional behavior during conversations where differences in opinions might occur.
- Together we can make our classrooms great learning spaces for all by respecting our differences and always being polite and collegial.

Resolution of Other Problems

Students have the following paths to assist them in solving problems:

Instructors: Coursework and assessments, OpenDal Brightspace, textbooks, assistance in finding support on individual issues

Level Coordinator/s: Attendance and engagement, academic support, level-related inquiries

Program Manager (Mingyi.Wang@dal.ca): Health insurance, Dal cards, library cards

Registration Officer (els@dal.ca): Routine letters (proof of enrollment), tuition payments, registration information

ELS Director (Ayesha.Mushtaq@dal.ca): Academic issues, attendance, leave of absence, requests for re-marks, academic integrity, academic counselling, academic future advice

Dalhousie University International Centre (international.centre@dal.ca): Immigration counselling and advice

Dalhousie University IT Help Desk (support@dal.ca): NetID, password, Dalhousie email, Dalhousie WiFi

Ombudsperson

The Ombudsperson Office recognizes that within Dalhousie there are different levels of power and privilege between us that influence how we work with one another. The Ombudsperson is committed to educating the community and will endeavor to find ways to work together that recognize and challenge inequalities.

The Ombudsperson Office is available to all Dalhousie students for free, confidential, impartial, and independent support to help resolve any university-related concerns.

The Ombudsperson makes recommendations when trends, patterns, policies, or procedures of the university generate concerns or conflicts and promotes discussion on institution-wide concerns to support the interest of all parties and the experience of students at Dalhousie University. To learn more visit the [ombudsperson website at Dal](#).

Languages Canada

If students have concerns and are unable to clarify them at the program level, they may refer the matter to Languages Canada. You can access Languages Canada at this web address: <http://www.languagescanada.ca/>

Specific Academic Policies: EAP Classes

Class Schedule and Location

Students will study according to their mode.

- **Blended Learning Mode:** Students study face-to-face on Dalhousie campus 4 hours per day and complete 2 hours of content asynchronously per day (Monday–Thursday).
- **Online Mode:** Students study synchronously online via MS Teams 2 hours per day and complete 4 hours of content asynchronously per day (Monday–Thursday).
- **Dual Mode:** This is a class where some students join class face-to-face on Dalhousie campus and some students join the class online via MS Teams. Students in this mode study synchronously 4 hours per day and complete 2 hours of content asynchronously per day (Monday–Thursday).

For all modes, EAP courses are housed in Dalhousie University's online learning platform called OpenDal Brightspace. OpenDal Brightspace allows you to do many things, such as:

- Receive documents and links from your instructor.
- Watch videos, read articles, or listen to lectures.
- Submit documents, videos, or other assignments for the course.
- Complete exercises, quizzes, and exams online.
- See your grades and track your attendance for the course.
- Participate in discussion boards.

You will also connect with your instructor and classmates using video conferencing technology such as MS Teams for live online classes (online and dual modes), meetings with your teacher (all modes), or group work meetings with your classmates (all modes), as well as through email.

Attendance and Engagement Policy

A high level of engagement and participation in your weekly tasks is necessary for the successful completion of the course.

Every day in class, your instructor will support your Academic English skill improvement by providing language lessons, practice work, and academic language tasks; therefore, coming to class and attending live/synchronous sessions are very important for your learning.

Every week, you will be given opportunities to show your academic language skills via discussions, tasks, textbook work, and assignments. **It is your responsibility to participate actively and complete these tasks.** Some of these tasks are graded individually (e.g., portfolio tasks and assignments) and some of these tasks (e.g., textbook tasks, discussions, etc.) are included in your coursework mark. Your instructors will clarify which tasks are included in your coursework mark.

You must maintain a high level of attendance and engagement by coming to class every day and completing all your work.

See below for attendance guidelines:

Attendance	You are expected to come to class every day. An 80% attendance is mandatory for the successful completion of the course. Students who are unable to maintain an 80% attendance will be dismissed from the course. Attendance is calculated as below: P = 1 L = .75 (Late) H = .50 (Half Day) You must inform your instructor via email if you're going to be absent or late. Managing Absences: If you are absent for more than 3 days - meet with your instructor 5 days - meet with your instructor 7 days - meet with EAP Coordinator 8.5 days - meet with the ELS Director Absence of more than 9 days (in 12 weeks) can result in the dismissal from the program (NOTE: These 9 days represent 20% of the course and should ONLY be used for personal issues or sickness)
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Engagement	Your instructor records your weekly engagement on OpenDal Brightspace based on your weekly performance. You must complete your work and submit it on OpenDal Brightspace by the due date. The engagement is recorded “High” or “Low” on the following Monday based on the completion of 80% work every week. A low engagement will result in a lower coursework mark.
Dual mode guidelines for in-person attendance	Attendance Requirement: All students residing in Canada are required to attend classes in person. Requesting Special Accommodations: If you need an accommodation to study online or join classes remotely, contact us in advance to discuss your situation. Accommodations may be considered on a case-by-case basis. If you need to be absent, please contact your instructor.

Help with Deadlines

If you are struggling with an assignment, please talk to your instructor. You can also use [Dalhousie Assignment Calculator](#) to manage your time well and stay on task.

Note: Step 11 on the Assignment Calculator does not apply to students enrolled in EAP classes. EAP students **do not** have access to Writing Centre services.

Dalhousie University Academic Integrity

At Dalhousie University, we are guided in all our work by the values of academic integrity: honesty, trust, fairness, responsibility, and respect. A student is required to demonstrate these values in all the work they do. The University provides policies and procedures that every member of the university community is required to follow to ensure academic integrity.

What does academic integrity mean?

At university we advance knowledge by building on the ideas and work of other people. Academic integrity means that we are not using others’ work as our own so that we are honest in creating and communicating all academic projects. Acknowledgement of other people’s work must be clear, accurate, and formatted correctly so that it is obvious whose ideas are being described. It is the student’s responsibility to ensure that these standards are met.

Click [HERE](#) for an easy-to-use checklist that outlines a student’s academic integrity responsibilities.

How can you achieve academic integrity?

We must all work together to prevent academic dishonesty because it is not conducive to our learning. The following examples are some ways that you can achieve academic integrity; some may not be applicable in all circumstances. (These examples should be considered only as a guide and not an exhaustive list.)

- Make sure you understand Dalhousie's policies on academic integrity (see http://www.dal.ca/dept/university_secretariat/academic-integrity/academic-policies.html).
- In addition to Dalhousie's policies, the EAP Program has a "**No-Help**" policy in place:
 - Do not get assistance from any tutor, teacher, editor, friend, family member, student, digital service, or digital program (e.g., translator/assistive technology) to complete any assignments for the EAP Program.
- Do not use the Dalhousie Writing Centre for assignments during the EAP Program. You can access Dalhousie Writing Centre only after you officially begin your degree.
- Do not use translation programs, apps, or services to translate the work that you submit from another language into English.
- Do not cheat in examinations, write an exam for someone else, or have someone write an exam for you.
- Do not use electronic devices during in-class testing (unless otherwise stated by your instructor).
- Do not plagiarize or copy ideas from others, **intentionally or unintentionally**. When you use the ideas of other people (paraphrasing or quotation), clearly acknowledge or indicate the sources in your written or oral work using APA 7 style of referencing.
- Do not submit work that has been completed through collaboration with other students without permission from your instructor.
- Do not submit a previously completed assignment for a new class or in any other situation.
- AI-generated content is not a reliable source of information and factual knowledge for EAP coursework. Please consult with your instructors about the use of AI-generated software before using it for your coursework and assignments.
- EAP students are prohibited from submitted AI-generated content as their own work; this is a violation of the Academic Integrity Policy. Please consult your instructor if you have any questions regarding the use of AI software.

Where can you turn for help?

If you are ever unsure about any aspect of your academic work, contact your instructor. You may also consult the following:

- **Academic Integrity** website (http://www.dal.ca/dept/university_secretariat/academic-integrity.html): Links to policies, definitions, online tutorials, tips on citing and paraphrasing
- **Dalhousie Libraries** (<https://libraries.dal.ca/help/style-guides.html>): Workshops, online tutorials, citation guides, Assignment Calculator, RefWorks
- **Dalhousie Student Advocacy Service** (<https://www.dsu.ca/dsas>): Assists students with academic appeals and student discipline procedures

What will happen if an allegation of an academic offence is made against you?

Your instructor is required to report every suspected AI offence. The full process is outlined in the Faculty Discipline Flow Chart (https://www.dal.ca/dept/university_secretariat/academic-integrity/plagiarism-cheating/discipline-process.html) and includes the following:

- Each Faculty has an Academic Integrity Officer (AIO) who receives allegations from instructors.
- Based on the evidence provided, the AIO decides if there is a need to proceed with the allegation. In all cases, you will be notified of the process.
- If the case proceeds, you will receive a **PENDING** grade until the matter is resolved.
- If you are found guilty of an offence, a penalty will be assigned. Penalties can include any of the following:
 - A warning
 - Redoing the assignment with penalty
 - Failure of the assignment
 - Failure of the class
 - Expulsion from the EAP Program
 - Penalties may also include a notation on your transcript that indicates that you have committed an academic offence.

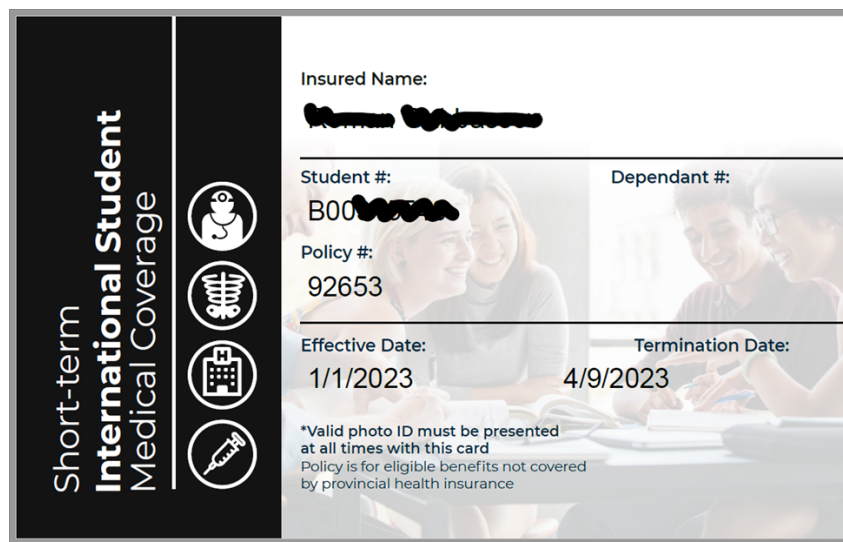
Health Insurance

Students who are living in Canada and hold a Study Permit are required by Immigration, Refugees, and Citizenship Canada (IRCC) to carry valid health insurance at all times.

Face-to-face EAP students will be asked to submit insurance dues along with tuition for their health insurance plan, and Online EAP Students can be enrolled in Health Insurance upon request. Online students planning to travel to Canada after the term starts need to contact els@dal.ca and ask to be registered in the Health Insurance Plan. Students who have paid for the health insurance will receive their insurance information near the start of the term.

If your **health insurance is being sponsored by a government or scholarship provider**, or if you have coverage under the Nova Scotia provincial health plan (MSI), a copy of the policy or MSI card must be provided to els@dal.ca before paying your tuition fees.

Students should carry their policy number and/or their insurance card at all times. Below is what the insurance card looks like (your MSI or sponsorship card might look different):



Example of Insurance Card

It is important that students understand what is covered by their insurance and what is not. Students should read their insurance policy carefully. Some insurance policy material is available in languages other than English. [You can find general information about your insurance and download information about your insurance policy in other languages from this page.](#) Please Select Dalhousie ELS as your school.

It is also important for students to understand how the health system works and when to see Dalhousie Student Health, when to go to walk-in clinics, family doctors, and when to go to the hospital or emergency room.

For any Health Insurance related questions, please contact els@dal.ca.

Dalhousie Health Services – Health Care on Campus

https://www.dal.ca/campus_life/health-and-wellness.html

Here are some useful points:

Location

2nd floor, LeMarchant Place
1246 LeMarchant Street
Halifax, NS B3H 4R2

Phone: 902-494-2171

Fax: 902-494-6872

General enquiries: livewell@dal.ca



Medical walk-in hours of operation

[Dalhousie Student Health & Wellness Centre](#) is available on three Dal campuses: Studley Campus, Agricultural Campus, and Sexton Campus.

***Note:** We recommend calling 902-494-2171 before visiting the Centre.

Dalhousie Student Health & Wellness Centre (Halifax - Studley Campus)

The Student Health & Wellness Centre (SHWC) is located on **Studley Campus** in Halifax. The Centre provides students with certified quality primary and mental health care services to promote and enhance your health and wellbeing.

Main services include:

- Medical services
- Counselling, including same-day and ongoing
- Social work
- Peer support
- Health promotion expertise

Hours of operation:

Monday-Thursday: 8 a.m. – 7 p.m.

Fridays: 8 a.m. – 6 p.m.

Saturdays: 11 a.m. – 4 p.m.

Mental health emergencies

Is someone...

- Making direct or indirect reference to wanting to die/suicide?
- Making threats or engaging in disruptive behaviour?

Getting here



2nd Floor LeMarchant Place
1246 LeMarchant Street
Halifax, NS B3P 1K5

Dal Security	Mental Health Mobile Crisis Team	Off-Campus Emergency
902-494-4109	902-429-8167	911

Physical health emergencies

Before going to the hospital, assess if your situation is non-urgent, urgent, or emergency using the examples below.

For non-urgent and urgent issues, make an appointment at Dalhousie's on-campus medical clinic in [Halifax](#).

For emergency issues, go to the hospital or call 911 (an ambulance will be dispatched to your home).

If you are unsure about your situation, you can call 811 (telecare health service available 24/7) to get advice on whether you need to go to the hospital or make an appointment at the clinic.

Examples of emergency issues	
• Severe and/or life-threatening injuries (such as uncontrolled bleeding) • Severe asthma attack or severe trouble breathing • Severe burns or burns over large body area • Severe stomach pain lasting more than a few hours (especially in the right lower stomach or accompanied by fever) • Diabetic emergencies	• Signs of stroke (slurred speech, weakness in one side of the body, drooping on one side of face, etc.) • Signs of heart attack (chest pain – may radiate to arm or chin, nausea, shortness of breath, etc.) • Ingested something poisonous or took an overdose of pills or drugs
Examples of non-urgent issues	Examples of urgent issues
• Routine medical exams • Birth control counselling • STI and pregnancy testing • Vaccination • Specialist referrals	• Infections that need immediate care (e.g. urinary tract infection) • Too sick to make a future appointment • Need the Morning-After Pill • Recent injuries (e.g. cut, sprain, fall) • Immediate mental health issues

Frequently Asked Questions

- **Where is my health insurance card?**
 - Your health insurance card is emailed to you. Please check your Dalhousie email or the one you provided us. This email is from info@studentvip.ca.
 - You can also download your health insurance information by entering your full name and Dalhousie Student ID (B00#) here: <https://www.studentvip.ca/plancard.aspx>
- **I have not received any email from info@studentvip.ca about my health insurance.**
 - Please contact els@dal.ca immediately and check this website: <https://www.studentvip.ca/plancard.aspx>
- **Who is my health insurance provider?**
 - Student VIP is the company and Blue Cross is the provider for students who have health insurance through Dalhousie. This is the website (studentvip.ca/dalesl).
 - If you have MSI or sponsored scholarship contact [MSI](#) or your scholarship sponsor.

- **Where should I go when I am sick?**

Before going to the hospital, assess if your situation is non-urgent, urgent, or emergency using the examples above in the previous section.

For non-urgent and urgent issues, make an appointment at Dalhousie's on-campus medical clinic in [Halifax](#).

For emergency issues, go to the hospital or call 911 (an ambulance will be dispatched to your home).

See the Section on Urgent and Non-Urgent medical conditions in the section above.

- **Can a clinic ask me to pay upfront?**

- Yes – it is likely possible that a clinic might ask you to pay upfront. You will then be reimbursed. You can make a reimbursement claim here: <https://www.studentvip.ca/>

- **Can I go to any walk-in clinic?**

- You can find information on walk-in clinic on the website of your insurance provider.

- **Where can I find more information about my health insurance policy and services?**

- Go to this website: <https://www.studentvip.ca/>

Special Needs and Accommodation

Students in either the Face-to-Face, HyFlex or Online EAP Programs may request accommodation as a result of barriers experienced related to disability, religious obligation, or any characteristic protected under Canadian human rights legislation. To learn more about these characteristics, visit <https://humanrights.novascotia.ca/content/know-your-human-rights>.

In an effort to create an environment that maximizes the success of all students, we encourage you to make us aware of any barriers that may inhibit your learning. It is your responsibility to self-identify and make a request for accommodation. Please feel free to ask any time about concerns or questions you may have about assignments, activities, or examinations.

Any request for accommodation must be made reasonably in advance of the course or program in relation to which accommodation is being sought so that a decision can be made. Students who require accommodation in the EAP program should approach the ELS Director before the course starts or at the beginning of the course. The ELS Director will liaise with the Dalhousie University Advising and Access Services Centre (AASC) as necessary and connect the student to the AASC. The AASC will consider a request for accommodation made by a third party

(physician, family member, caregiver, advocate, or other representative) only where the student has provided prior written consent.

A request for accommodation must include the reasons for the accommodation, supporting documentation, the accommodation being requested and suggestions as to how the accommodation can be achieved, copies of medical reports (if applicable) to substantiate the request and where the request relates to a learning disability, a report describing the nature of the disability.

Please note that some classrooms at Dalhousie University may contain specialized accessible furniture and equipment. It is important that these items remain in the classroom, untouched, so that students who require their usage will be able to fully participate in the class.

Administrative Policies and Information

EAP Course Cancellation and Refund Policy

1) Refused Entrance to Canada:

- **For students accepted into a face-to-face EAP course who are planning to come to Canada to study in person:** If a student is refused entry to Canada by Immigration, Refugees and Citizenship Canada (IRCC), the student will receive a full refund of any tuition fees that have been paid.
- **For students who have started studying an online EAP course but who are planning to change to face-to-face mode for future EAP courses and have applied for a study permit for their face-to-face EAP courses in Canada:** If a student in this situation is refused entry into Canada and has started an online EAP course, they will be eligible for a refund for the online EAP course according to the refund schedule outlined below. For tuition fees paid for any future course not yet started, the student will receive a full refund of any tuition fees that have been paid.
- **For students accepted into an online EAP course who are refused entry to Canada by Immigration, Refugees and Citizenship Canada before the course has started:** If a student in this situation is refused entry into Canada, the student will receive a full refund.

There will be no refund of the application fee. To obtain a refund of any tuition fees under these circumstances, the student must write to the ELS Director (els@dal.ca). The request must include a copy of the letter of refusal from Immigration, Refugees, and Citizenship Canada (IRCC).

2) Student Withdrawal/Dismissal

Any correspondence concerning attendance and/or withdrawal in courses at Dalhousie Department of English Language Studies must be sent in writing to the Associate Director (els@dal.ca).

- If a student has received permission to enter Canada to study and withdraws in writing before arriving in Canada, Dalhousie University will refund the tuition fee minus \$400. **There will be no refund of the application fee.**
- If a student has received permission to enter Canada to study and withdraws in writing before the first day of the course designated in their acceptance letter, Dalhousie University will refund the tuition fee minus \$400. **There will be no refund of the application fee.**
- If a student withdraws in writing after arriving in Canada with a valid study permit or temporary visitors' visa, or is dismissed from an EAP course after their first course (and any subsequent course) begins, Dalhousie University will issue a refund (or not) as follows:

Less than 10% of course completed	Total fees paid minus 50%
10-30% of course completed	Total fees paid minus 70%
More than 30% of course completed	No refund

There will be no refund of the application fee.

- If a new EAP student or a returning EAP student fails to cancel in writing and they have a valid study permit or temporary visitors' visa, Dalhousie Department of English Language Studies will move to collect any tuition fees that are due according to the schedule outlined above.

Any Refunds Due:

Students will receive any refund due to them within 30 days of Dalhousie University receiving written notice of cancellation from them or a notice of dismissal.

Payment Through an Agent:

Students who enroll or pay through an agent and are granted a refund will receive that refund through their agent.

Important Administrative Information for New Students

1) Dalhousie Student Number / “B00” number.

- a. What it looks like: B00 plus six numbers. Ex: B00234678
- b. Where to get it: If you have applied to Dalhousie, it is written on your acceptance or confirmation letter.
- c. When you need it: When dealing with Dalhousie admissions and administration.

2) DalCard

- a. What it is: Your official student identification (ID) card.
- b. Where to get it: the [DalCard Office](#), Howe Hall. Bring your B00 number and your passport.
- c. When you need it: To prove you’re a Dalhousie student. Use it for borrowing library books, accessing Dalplex, writing exams, getting student discounts (-10% at supermarkets on Tuesdays, etc.).

3) NetID

- a. What it looks like: two letters from your first name plus six numbers. Example:
ab123456
- b. Where to get it: Once you have your B00 number, go to <https://password.dal.ca/> and click on “Activate or Look up NetID.” Follow the instructions. You will be asked to choose a very complicated password during this process. You will also be asked to set up [Multi-Factor Authentication \(MFA\)](#).
- c. When you need it: To access Dalhousie e-mail, WiFi, OpenDal Brightspace (Dal’s on-line learning system), campus computers, student records online, etc.

4) Dalhousie E-mail

- a. What it looks like: As a Dal student, you now have a new e-mail address that you can use in addition to your Hotmail/Gmail, etc. It is simply your NetID plus @dal.ca.
Example: **jn135090@dal.ca**
- b. How to access it: Go to <http://my.dal.ca> and sign in with your NetID and password to read and send e-mails. (If you are new to Dal, you may need to [Claim Your Account](#) first.)
- c. When you need it: Start checking this address every day. It’s the official means of communication between Dalhousie University and you.

- d. Another option: You can also set up something called a “Personalized Email Address.” It is another email address that will come to the same inbox as the one consisting of your NetID. Most people set it up so it is their first name and last name. Ex: **david.packer@dal.ca** It’s much easier to use and remember than your e-mail containing your NetID.
- e. How to set up a Personalized Email: Log into my.dal.ca, and select “Find a Service” at the top of the page. Look for “Personalized Email Address.” Log in with your NetID and password. Follow the instructions to set up this second e-mail address. More details can be found here: <https://blogs.dal.ca/mcs/2014/01/personalize-your-dalhousie-email-address/>
- f. How to check your Personalized Email address: Both Dalhousie e-mail addresses go to the same Inbox at <http://my.dal.ca>

5) Dalhousie WiFi

- a. What to look for: With your wireless device, look for the Dalhousie network.
- b. How to sign in: If it asks you to sign in, enter your NetID and password.
- c. If you have problems: On cell phones, it is generally very easy to get onto Dal’s WiFi. On your laptop, if you have problems, visit <https://wireless.dal.ca/> for more detailed instructions and software to install to change your computer’s settings.

6) DalSafe Text Alerts

- a. What is it: DalSafe text alerts is a service that will send a notice to your cell phone if the university is closed because of bad weather or an emergency.
- b. How to set it up: Go to <http://www.dal.ca/dalsafe> and follow the instructions to set up DalAlert text messaging.

Setting Up Your NetID (Visual Instructions)

*Useful links:

- IT services for new students: <https://www.dal.ca/dept/its/new.html>
- How to set up your Dal email: <https://www.dal.ca/dept/its.html>
- Multi-Factor Authentication (MFA): <https://www.dal.ca/dept/its/new/multi-factor-authentication.html>
- Microsoft Authenticator Application for Multi-Factor Authentication (MFA): <https://www.dal.ca/dept/its/new/multi-factor-authentication/microsoft-authenticator-application-for-multi-factor-authenticat.html>

Step1:

Claim your account with your Banner ID: <https://myaccount.dal.ca/>

(Your Banner ID will be in your acceptance or confirmation letter.)

New to Dal? Claim Your Account

Your **Dalhousie NetID** provides access to DalOnline, MyDal, Microsoft 365 Email, Brightspace, computer labs, and many other services.

Submitting this form will initiate the one-time process that will activate your account. Complete details about the process will be displayed after submitting.

Dalhousie ID *	Date of Birth *
B00000000	yyyy-mm-dd

[Help finding your Dalhousie ID.](#)

Password Reset Email *	Confirm Email *
me@example.com	me@example.com

Enter an email that isn't from Dalhousie for this account claim process and future password resets.

Please review [Dalhousie's Acceptable Use Policy](#) and confirm that you agree to the terms set forth.

☒ I agree to the Dalhousie Acceptable Use Policy.

Step 2:

Your account activation will start, and you will see this page and receive the same email:

**DALHOUSIE**
UNIVERSITY

My Account

Log In

Account Activation Started

We just sent an email to [me@example.com](#) confirming that the activation process has started.

It may take up to 1 hour before your account and services are activated. You will receive a second email when your services are ready. The second email will contain:

- Your Dalhousie NetID username
- A temporary password, valid only for 24 hours
- The link to login and set your own password & [multi-factor authentication \(MFA\) options](#)

If you don't receive the follow-up email after an hour, please contact support@dal.ca or visit one of our [Help Desk locations](#).



Account Activation Started

Your Dalhousie NetID and related services are in the process of being activated.

This process may take up to 1 hour. You will receive a second email when your account and services are ready. The second email will contain:

- Your Dalhousie NetID username
- A temporary password, valid only for 24 hours
- The link to login and set your own password & [multi-factor authentication \(MFA\) options](#)

If you don't receive the follow-up email after an hour, please contact support@dal.ca or visit one of our [Help Desk locations](#).

Welcome to Dalhousie!

Step 3:

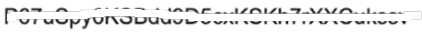
You will receive an email confirming your account is ready:

Your Account is Ready

Dear 

Your Dalhousie NetID is now ready. Please use the following to login:

Username: 

Temporary Password: 

Login: <https://myaccount.microsoft.com/>

Important:

- The temporary password will only be valid for 24 hours. You will be prompted to set a password of your choosing upon logging in for the first time. If your temporary password expires, you can still gain access to your account through Self-Service Password Reset at: <https://aka.ms/sspr>
- Passwords at Dalhousie must be a minimum of 16 characters and must not be easily guessable (for example cannot include your own name, cannot be simple patterns like "123456", etc.).
- You will be prompted to register [multi-factor authentications \(MFA\) options](#) upon your first login. All accounts at Dalhousie must use MFA.

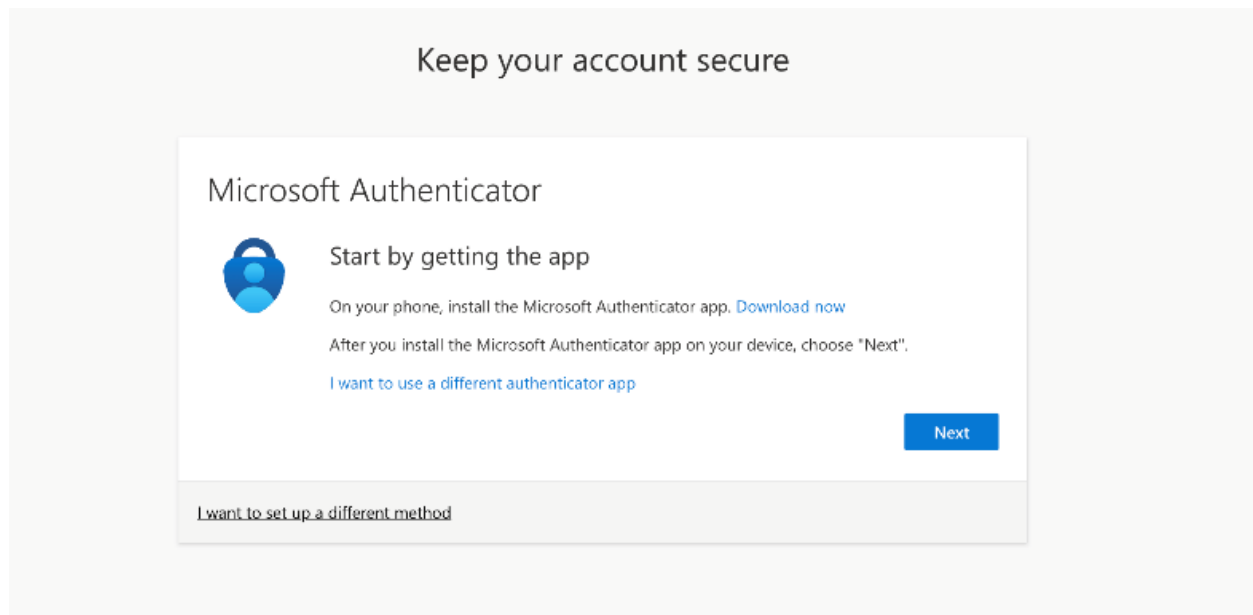
If you have any trouble with this process, please contact support@dal.ca or visit one of our [Help Desk locations](#).

Welcome to Dalhousie!

Step 4:

You can begin the Multi-Factor Authentication (MFA) setup: <http://aka.ms/mfasetup>

Download the app on your phone and click "Next":



Step 5:

Open the app, if prompted, allow notifications. Then, add an account, select Work or School, select scan QR code:



10:44 5G 66

Skip



Secure Your Digital Life

 Sign in with Microsoft

When you are signed in with Microsoft, all stored passwords, addresses, and other autofill info will be available on this device.

 Add work or school account

 Scan a QR code

Restore from backup

10:48 LTE 65

< Add account

WHAT KIND OF ACCOUNT ARE YOU ADDING?

-  Personal account >
-  Work or school account >
-  Other (Google, Facebook, etc.) >

Add work or school account

Sign in

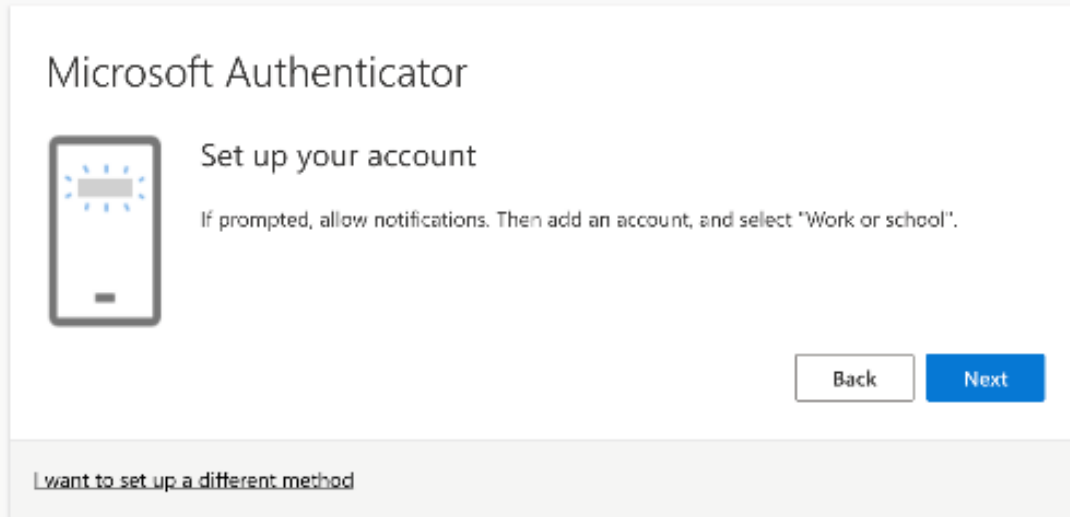
Scan QR code

(1) When you are signed in with your personal account, all

Cancel

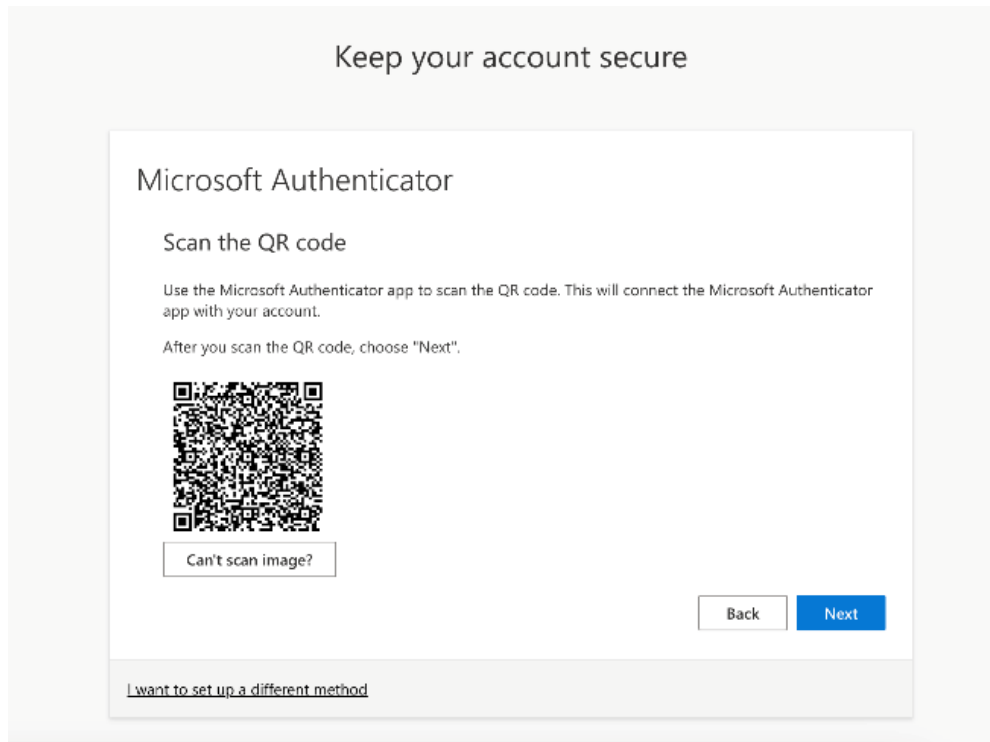
Go back to the computer, and click “Next”:

Keep your account secure



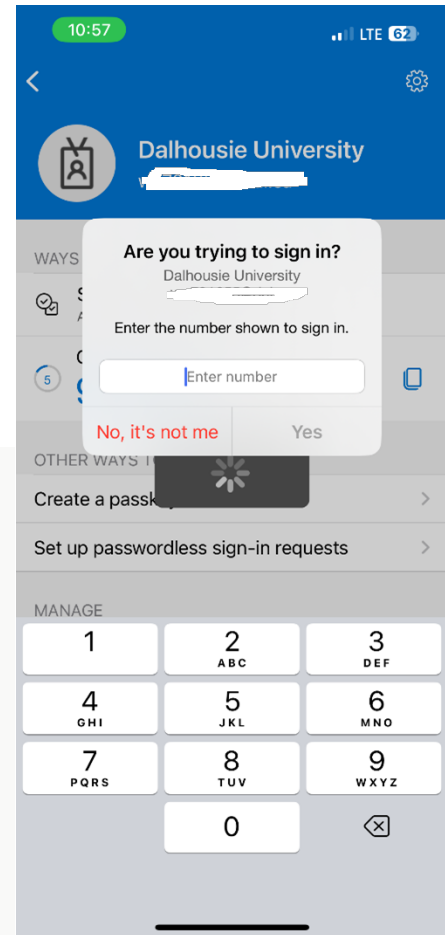
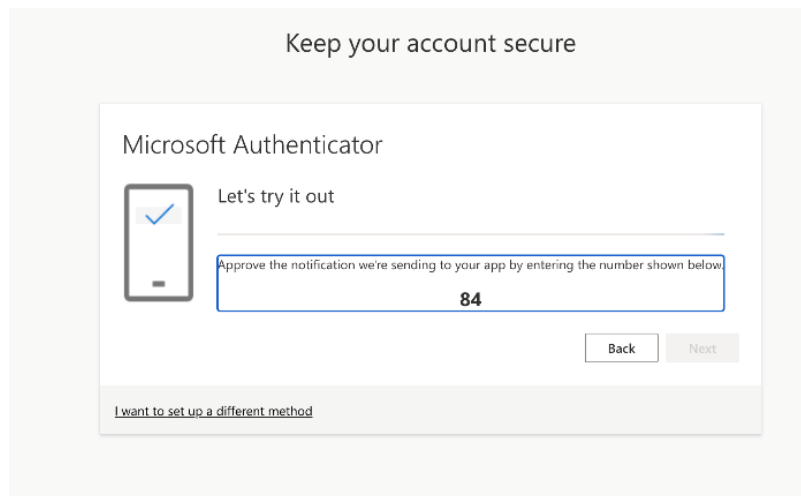
Step 6:

Use your phone to scan the QR code on the computer, and select “Next”:



Step 7:

Enter the test number on your phone, and select "Next":



Step 8:

Go back to your computer and click "Next":

Keep your account secure

Microsoft Authenticator



✔ Notification approved

Next

[I want to set up a different method](#)

Keep your account secure

Success!

Great job! You have successfully set up your security info. Choose "Done" to continue signing in.

Default sign-in method:



Microsoft Authenticator

Done

Step 9:

Go to <http://aka.ms/mfasetup>, sign in, and change your password.

For Chinese students who are unable to download the app because of their phone version, you can search for mini-programs on WeChat that offer the same functionality.



Claiming Your DalCard (Instructions)

DalCard is Dalhousie University's official identification card, access card, library card, and debit card. It is an all-access pass to campus life.

Your DalCard can be used for athletic facilities, the Dalhousie University Bookstore, Building Access, laundry, Library Services, On-Campus Food and Beverage, On-Campus Services, printing, and Photocopying.

DalCard Overview: [DalCard Information](#)

Where to Use It: [DalCard Accepted Locations](#)

Complete Your DalCard Application

[DalCard Application Instructions](#)

Step 1: Before you begin, make sure you have:

1. Your NetID and password
2. A recent photo that meets the university's guidelines
3. A government-issued photo ID

DalCard Photo Requirements:

- Full colour in normal tones -- no black and white, sepia, or filters
- Facing the camera with a neutral expression or a smile
- Plain, light-coloured, neutral background
- No accessories (hats, sunglasses, sweatbands, etc.)

- You must be the only person in the frame -- no group shots or pets
- Leave space above your head, below your chin, and on both sides of your face

Step 2: Upload your photo and government-issued photo ID through [online submission](#).

Step 3: Wait for confirmation via Dalhousie email with the next steps.

Pick up your card:

When to pick up: Students must be registered for courses in the current semester for at least 2 business days for us to produce your DalCard.

DalCard Office Address:

Howe Hall, 6230 Coburg Road

Hours:

9 a.m.-4:30 p.m., Monday-Friday

9 a.m. - 6 p.m. Wednesday & Thursday (*September Only*)

For DalCard assistance outside regular office hours, please email dalcard@dal.ca.

Set up your PIN

Your PIN is private and must be set up by you.

To set your PIN:

1. Log in to [DalCard Account](#).
2. Select "Change Card PIN" from the Account menu.

More Information

FAQs: [DalCard FAQ](#)

Insider's Guide to DalCard: [Student Life Guide](#)

Accessing OpenDal Brightspace (Visual Instructions)

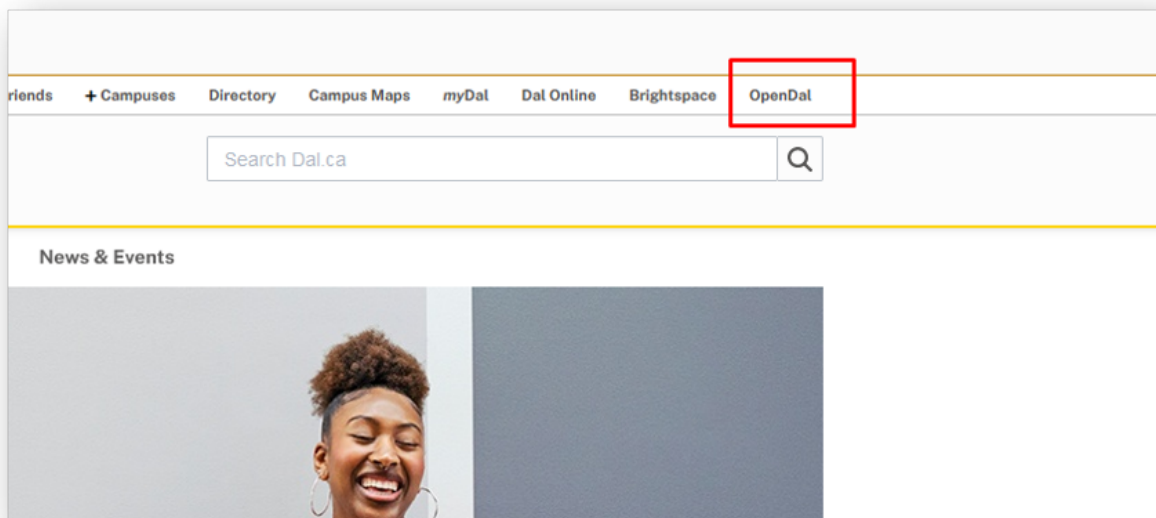


OpenDal: Student login instructions

As of January 2024, Dalhousie launched a new version of Brightspace for non-credit courses called **OpenDal**. OpenDal will provide you with quicker access to Dalhousie's non-credit programming while enhancing the security of our systems.

As a student who will be using OpenDal, there will be two ways to access your courses:

1. From <http://www.dal.ca> click on **OpenDal** at the top right side of the page.



2. Or at <https://registeratcontinuingeducation.dal.ca/> click on Login > **Student Login**.

Ready for your next step? We can help.

Dalhousie University is your solution for lifelong learning. With over 500 courses to choose from, your options for learning with Dalhousie are endless.

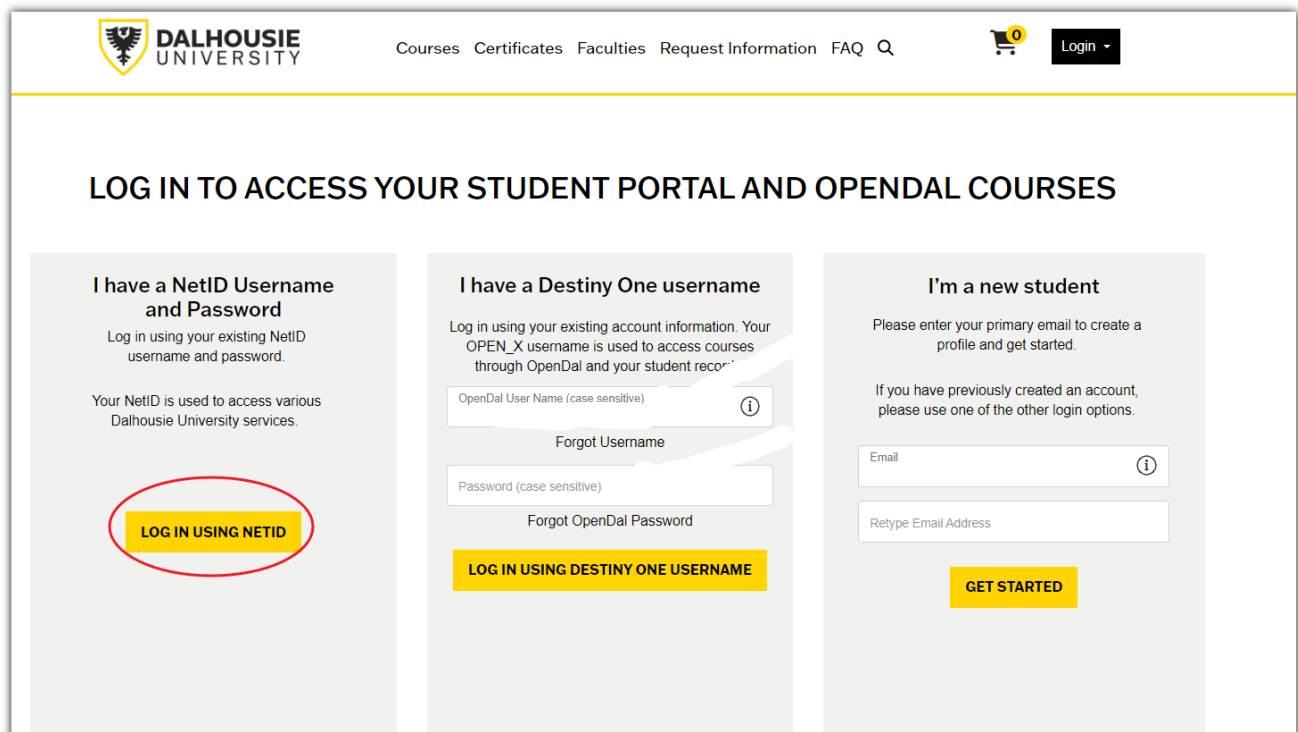
Complete an individual course, a certificate or a workshop and possibly earn a microcredential in a range of subject areas like Agriculture, Health Sciences & Pharmacy, Professional and Leadership Studies, English Language Studies, University Prep, Equity, Diversity & Inclusion and more.

To accommodate your busy schedule, Dalhousie University delivers lifelong learning courses in a range of formats: online with live sessions, online at your own pace, hybrid, or in-person.

[Browse Courses](#)



Either approach will lead to the same login page. From here, you will login to the portal with your NetID.



DALHOUSIE UNIVERSITY

[Courses](#) [Certificates](#) [Faculties](#) [Request Information](#) [FAQ](#)

LOG IN TO ACCESS YOUR STUDENT PORTAL AND OPENDAL COURSES

I have a NetID Username and Password

Log in using your existing NetID username and password.

Your NetID is used to access various Dalhousie University services.

LOG IN USING NETID

I have a Destiny One username

Log in using your existing account information. Your OPEN_X username is used to access courses through OpenDal and your student record.

OpenDal User Name (case sensitive)

Forgot Username

Password (case sensitive)

Forgot OpenDal Password

LOG IN USING DESTINY ONE USERNAME

I'm a new student

Please enter your primary email to create a profile and get started.

If you have previously created an account, please use one of the other login options.

Email

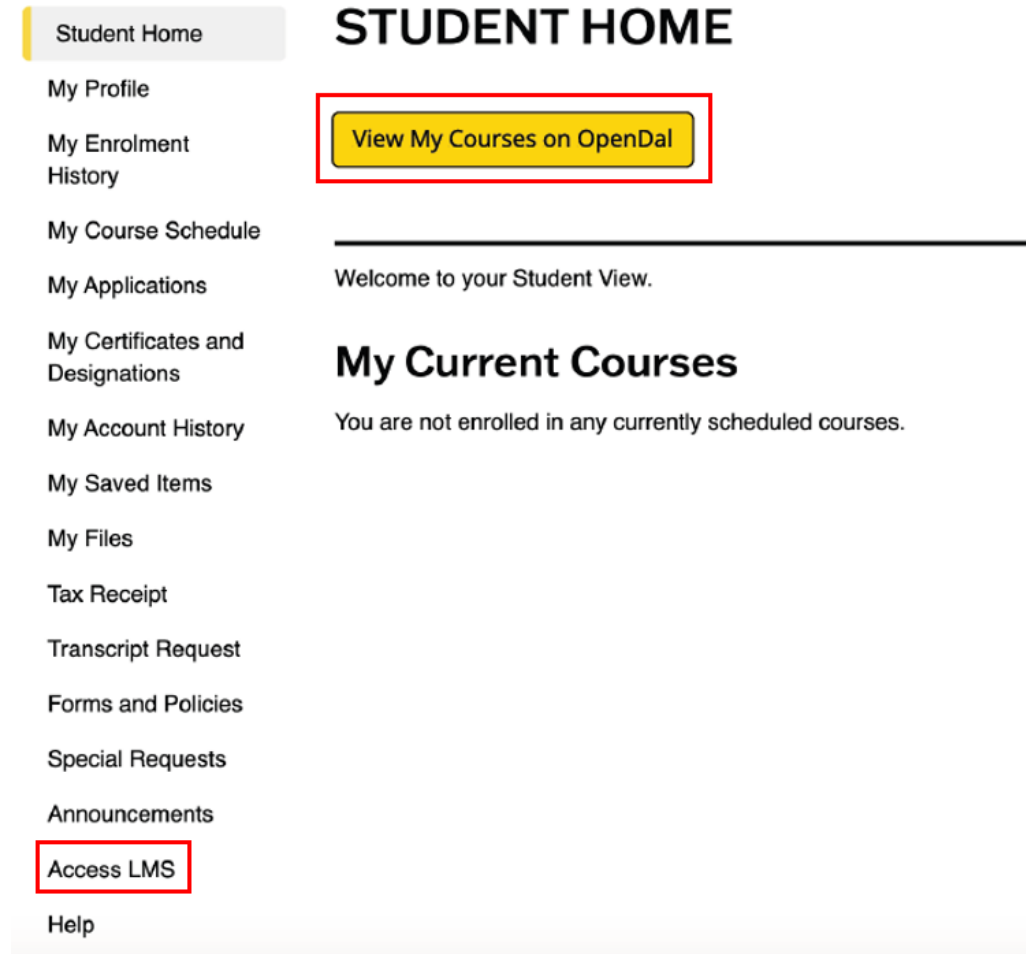
Retype Email Address

GET STARTED

EAP students and other ELS student will select **Log in using NetID** on the left side of the page. If you do not know your NetID password, you can reset it at <https://password.dal.ca> or contact support@dal.ca for assistance.

If logging in with a NetID, you may also have to complete the multi-factor authentication (MFA) process.

Once logged in, from the student portal homepage, click on the **View My Courses on OpenDal** button at the top of the page, or **Access LMS** in the sidebar of links, to navigate to your courses in OpenDal.



STUDENT HOME

Student Home

My Profile

My Enrolment History

My Course Schedule

My Applications

My Certificates and Designations

My Account History

My Saved Items

My Files

Tax Receipt

Transcript Request

Forms and Policies

Special Requests

Announcements

Access LMS

Help

View My Courses on OpenDal

Welcome to your Student View.

My Current Courses

You are not enrolled in any currently scheduled courses.

Please note that the instructions above apply to EAP courses taking place in the Winter 2024 term and beyond. Regular Dal credit courses are delivered through Brightspace at <http://www.dal.ca/brightspace>.

If you have any questions about accessing your courses, please reach out to the ELS Program Manager.

Important Resources

Department of English Language Studies Contacts

ELS Director ayesha.mushtaq@dal.ca

Senior Program Manager, ELS mingyi.wang@dal.ca

Registration Officer, ELS annakimoto@dal.ca

General Inquiry, ELS els@dal.ca

Dalhousie Campus Security / Tiger Patrol 902-494-6400

On-Campus Services

[Dalhousie Student Health and Wellness](#) 902-494-2171

[Dalhousie Department of English Language Studies](#)

[Dalhousie University](#)

[International Admissions](#)

[Faculty of Graduate Studies](#) (Admissions for Master's and Doctoral Programs)

[Dalhousie Campus Maps](#)

[Dalhousie International Centre](#)

[Dalhousie Student Union](#) (Student societies, special events and much more!)

[Dalhousie Athletics & Recreation](#) (Dalplex, Sports Centre)

[Dalhousie Arts Centre](#)

[Dalhousie Legal Aid Service – Tenants Rights Guide](#)

[Dalhousie Multifaith Services](#)

Prayer Facilities and Quiet Rooms on Studley Campus

- LeMarchant Place (2nd floor, Room 2302; Bathrooms have footbaths.)
- Killam Library (3rd floor, Room 3105)
- SUB Multifaith Centre (4th floor, Room 407; Friday prayers in Room 307 at 1:00)

- SUB (Basement, Wellness Room)

Off-campus Resources in Halifax

Halifax Police, Fire and Ambulance EMERGENCY	911
Halifax Police (non-emergency)	902-490-5016 (or 5020)
Avalon Sexual Assault Centre	902-425-0122
Halifax Municipal Services and Information	311
Off-campus living information: Off Campus Living	

Academic Support and Tutoring

In your EAP program, you have the following support available to you:

1. Your EAP instructors' support hours: Every week your EAP instructors hold one support hour to help you with any additional questions or guidance that you may need.
2. EAP Coordinator Support Hour: You are welcome to drop by your level coordinator support hour for any questions, including questions related to your course or general questions about academics and life in Halifax.
3. ELS Director Support Hour: You are welcome to drop by the ELS Director's support hour for any of your questions, including questions related to your course or general questions about academics and life in Halifax.
4. Conversation Club: You can also bring your questions to conversation club facilitators who can provide both language as well as socio-cultural support.
5. Private tutoring*: If you are looking for private tutoring, there may be options available. Please check with your instructors on this.

***Regarding private tutoring: EAP has a strict no-help policy, so please make sure that you are aware of the policy guidelines for submitting coursework, etc. Once you finish EAP, you will have support through the Writing Centre available to you.

Life in Halifax Resources

1. Weather and what to wear in Halifax: Click [HERE](#).
2. Shopping, groceries, and bookstores: Click [HERE](#).
3. Food: Click [HERE](#).
4. Socio-cultural experiences in Halifax: Click for [Festivals & Events](#), [Arts & Cultural](#), [Entertainment & Music](#), and [Day Trips](#).
5. Commute and transit: Click [HERE](#).
6. Places of worship: Click [HERE](#).
7. Information on childcare: Click [HERE](#) (For more information and about ELS parental leave, please see Associate Director).
8. Banking Programs for Newcomers: Click [HERE](#).
9. Dalhousie Legal Aid Services: Click [HERE](#).
10. Social worker services: Click [HERE](#).
11. Information Technology Services and IT Help Support: Click [HERE](#).

***EduNova** has put together resources for getting to know more about living and studying in NS: Click [HERE](#).

Activity Calendars: What's going on at Dalhousie and Halifax

The Department of English Language Studies often hosts social and academic outings. These happen every term and vary in nature. All events are posted on your OpenDal Brightspace announcements and communicated via instructors.

Some examples of past EAP outings include

1. Curling
2. Skating at the Oval
3. Visit to the Museum of Natural History
4. Mik'maw Pow Wow
5. Halifax Career Fair
6. Dalhousie Society's Fair
7. Halifax Public Libraries
8. Halifax Language Schools Canada Day celebration
9. Visit to the Discovery Centre
10. Visit to Army Museum Citadel Hill
11. Dalhousie Art Gallery
12. Pier 21
13. Maritime Museum of the Atlantic
14. Farmer's Market
15. Campus Tour
16. Ghost walk
17. Killam Scavenger Hunt

18. Canada Day activities

Dalhousie's Department of English Language Studies also celebrates cultural events including Chinese festivals, Eid, Christmas, Halloween, Nourouz, etc.

*Although certain important cultural events can fall on a school day, the department generally does not hold major assessments or marked assignments on those days. There may be exceptions. If you have questions about a certain important event, please talk to your instructor.

Dalhousie Events Calendar

To learn more about events happening on campus, please check out our events calendars:

Dalhousie events includes academic events, career services, concerts and performances, conferences, meetings and information sessions, fitness and recreation, general health and wellness, lectures and panels, social events and celebrations, society and clubs, and sporting events: <https://events.dal.ca/week/audience/Current%20students%7COpen%20to%20all>

Dalhousie International Centre also hosts a number of social events – please check their Instagram: @dalinternational

Dalhousie Student Union Calendar

Check out events happening at Dal and Dal Student Union: <https://www.dsu.ca/event-calendar>

Halifax Events' Calendar through Public Library:

<https://halifax.bibliocommons.com/v2/events?audiences=59a985e944d357e82f6f8b21>

Important Immigration Advisory Resources

It is important to go to authentic and reliable resources when seeking advice on immigration. Dalhousie offers certified immigration advisors who can help and support you with your issues regarding visa, immigration status, study permit or family immigration. Please click [HERE](#) for more information on how to connect with an advisor.

For general inquiries on staying in Canada, click [HERE](#).

***A drop-in immigration advisor is available to EAP students twice a month. Check OpenDal Brightspace announcement for dates and times of the drop-in.**

Informal Conversation and Socialization Opportunities in Halifax

Students are encouraged to find opportunities to practice English outside of class time. Below are some opportunities for English practice.

On-Campus:

Dalhousie International Centre

LeMarchant Place, 1246 LeMarchant St, Suite 1200

The International Centre is a wonderful resource. They organize an informal ESL conversation group which meets on campus once a week. They also organize many trips and social events around Halifax and Nova Scotia. Find details online at https://www.dal.ca/campus_life/international-centre.html or on their [Facebook page](#), where you can look for an upcoming “Language Spot” in their Events listings.

Dalhousie Student Union (DSU) Societies

The Dalhousie Student Union has more than 300 clubs and student groups (<https://www.dsu.ca/join-a-society>), with everything from sports teams to the Engineering Students’ society, to the manga club to the on-campus radio station. A society fair is held every September and January in the Student Union building where you can go and meet people from the different societies and find out more about them.

ELS Conversation Club

The ELS Conversation club is facilitated by Dalhousie students who will help you practice and learn conversational English through a wide range of speaking activities. It is a great opportunity to make new friends, play games, and learn about living in Canada and studying at Dalhousie—all the while learning and practicing English!

This is a weekly club. The day/time is posted on Brightspace every term.

Off Campus:

Halifax Public Libraries (<http://www.halifaxpubliclibraries.ca/>)

The network of libraries has many resources our students and their families can access, including readings, workshops, kids’ events, film screenings, as well as an ESL book collection. Please note that although the libraries have free English tutoring, it is only available to people with permanent residency or refugee status. There are, however, English conversation groups, at a variety of levels, at all the library branches.

Halifax Events’ Calendar through Public Library:

<https://halifax.bibliocommons.com/v2/events?audiences=59a985e944d357e82f6f8b21>