

# DalCard Agreement



By signing this agreement, you agree to the following terms and conditions:

**Use of the DalCard:** You agree that you will not allow someone else to use your DalCard for identification, access, debit, or any other reason. The DalCard will remain the property of Dalhousie University (Dalhousie), and you agree to return your DalCard to Dalhousie immediately upon request. You agree your DalCard photo can be used for authorized University purposes.

**Terms and conditions:** By signing this agreement and accepting or utilizing any of the services available with the DalCard, you agree to be bound by the terms and conditions which govern the use of the DalCard. DalCard terms and conditions are available for viewing at [dal.ca/dalcard](http://dal.ca/dalcard) and are deemed to be part of this agreement. Any changes to these terms and conditions will be posted online and in the DalCard Office. Dalhousie has the right to cancel or revoke your DalCard at any time. Your DalCard must be shown on demand to any officer or agent of the University. You recognize the fact that alcoholic beverages and tobacco purchases are not permitted on the DalCard. Dalhousie does not make any representations or warranties concerning the quality of goods or services purchased using the DalCard and Dalhousie shall not be liable for any damages or expenses by reason of death or injury or damage resulting from the goods or services purchased using the DalCard. If the cardholder is in an overdraft position, the cardholder is responsible to Dalhousie for that balance.

**Lost, Stolen or Defaced Cards:** You agree to notify the DalCard Office (902) 494-2334 or Security (902) 494-6400 immediately if your DalCard is lost or stolen. You are responsible for all transactions until your DalCard is reported missing. Dalhousie is not responsible for cash balances or services obtained through lost or stolen DalCards. However, you will not be responsible for unauthorized use which occurs after you notify the DalCard Office or Security. Lost, stolen, or defaced DalCards are subject to a \$15 replacement fee, and cannot be reactivated once a new DalCard has been issued. Lost, stolen, or defaced UPass stickers are subject to an additional \$15 replacement fee.

As a debit account DalCard user you may be eligible for a refund on cash balances remaining on your card at the end of term. There will be a \$25 administrative charge to process any refund. Cash withdrawals are not allowed. Any accounts that have been dormant for two (2) years beyond the expiration date of the account will be deemed inactive, and any funds remaining will revert to the Dalhousie University DalCard Office. All requests for refunds should be made to the DalCard Office through the online form.

## Questions or concerns? Contact us at the DalCard Office

6230 Coburg Road, PO Box 15000

Halifax, NS B3H 4R2

Phone: (902) 494-2334 | Fax: (902) 494-3410

[dalcard@dal.ca](mailto:dalcard@dal.ca) | [dal.ca/dalcard](http://dal.ca/dalcard)

Monday-Wednesday & Friday 8:30am-5:00pm

Thursday 8:30am-7:00pm

**I have read and understood the above DalCard Agreement and agree to be bound by the terms and conditions hereof, and acknowledge receipt of my DalCard.**

Signature \_\_\_\_\_ Date \_\_\_\_\_

Government ID Master Number \_\_\_\_\_